


Why we exist


# The Outreach House...

... has a simple reason for being – to provide compassionate and effective assistance to individuals and families with dignity and without judgment.

We focus on helping families in York Township, Glendale Heights and Addison during the most vulnerable times of their lives. By addressing the sources of insecurity related to acquiring nutritious food, infant needs, clothing, and utility emergencies, we support families' well-being with dignity and compassion.

 [www.theoutreachhouse.org](http://www.theoutreachhouse.org)

 805 S. Main St., Ste A  
Lombard, IL 60148

 630.693.0185

 [info@theoutreachhouse.org](mailto:info@theoutreachhouse.org)



**“**  
*“Everyone goes above and beyond to make me feel welcome.”*  
**”**  
  
**“**  
*“The Outreach House really helps us get through the week.”*  
**”**  
  
**“**  
*“All the baby stuff is very expensive so coming here has made a huge difference when money is tight.”*  
**”**  
  
**“**  
*“You are doing a great job. Thank you!”*  
**”**



**HEALTHY FOOD FOR OUR NEIGHBORS IN NEED**



**EVERY CHILD DESERVES A CLEAN DIAPER.**



**A SAFETY NET FOR OUR NEIGHBORS**



**DRESSING WITH DIGNITY.**



# How You Can Help

## Financial Donation

We welcome monthly sustaining or one-time donations at any level. We sincerely thank you for considering a gift to support our work today!



Scan QR code to  
**Donate Online  
Now!**

Or send a **check** made out to  
"The Outreach House" to  
805 S. Main St, Ste A, Lombard, IL 60148

## In-Kind Donation

In-kind gifts are appreciated and can be delivered during normal service hours to the back door of The Outreach House.



Scan QR code for  
**What We Need**

- ✓ Items may only be delivered during our hours of operation when a volunteer is present. Any items left outside the building cannot be used and will be disposed of.

## Volunteer

Volunteers are our lifeblood. Volunteer individually or as a group.



Scan QR code to  
**Get Involved**

As a 501(c)(3) charitable organization, your donation is 100% tax-deductible (FEIN: 20-0545709).

# Assistance

## Food Pantry

Each family makes their own selections from our aisles of breads & bakery items; shelf-stable foods; fresh produce; and coolers of dairy, eggs, plant-based items and frozen meat and fish.

- One visit per week per household.

## Infant Needs

Parents and guardians with children up to the age of 3 (or older children, with special needs) receive diapers, baby wipes, baby wash and lotion for each baby on each visit. Families can shop for infant and toddler clothes.

- One visit per month per household.

## Emergency Financial Assistance

Limited financial help with utility bills to help a family keep their lights, water, or gas on. A notice of disconnection is required and help is issued by direct vendor payments.

\*\*\* NO CASH IS KEPT ON THE PREMISES \*\*\*

## Clothing

Guests can shop our stock of donated clothing, shoes and outerwear for all members of their families for clothes 5T and larger.

- One visit per month per household.

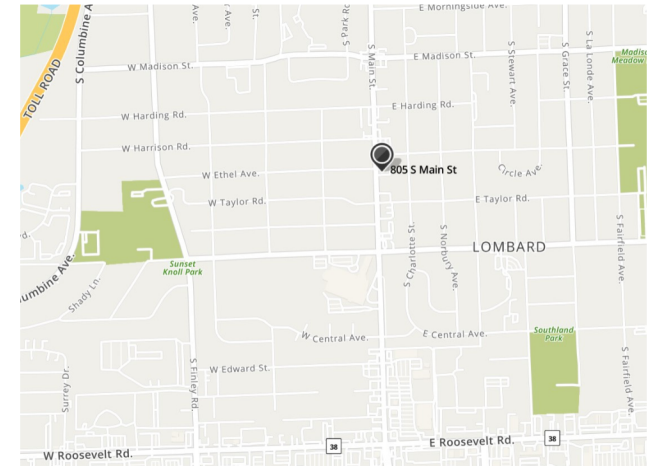
\*\*\* No fees are charged for any of our services

## Requirements

- Residents of York Township, Glendale Heights and Addison are eligible for assistance. Proof of residency is required.
- First Things First also requires proof of your child's age (medical card, WIC card or birth certificate) for first-time registration.
- Walk-in Assistance requires utility shut-off notice.

# Location

**805 S. Main St., Ste A  
Lombard, IL 60148**



# Hours of Operation

Morning:  
Monday, Wednesday, Friday  
9:00 - 11:45 am

Evening:  
Wednesday  
5:00 - 6:45 pm

Third Saturday of each month:  
9:00 - 11:45 am

- ✓ Please arrive at least 15 minutes before closing.

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